



## Terms and Conditions with regard Covid-19

- Children should be accompanied by a responsible adult from their own family bubble. Please do not book or bring children's friends unless they are accompanied by their own adult or you are their childminder
- Please book a ticket for babies and non walkers too. There is no charge but they have to be counted in the overall numbers in line with Covid guidelines.
- Ideally only 1 adult for up to 3 children, this is to keep the numbers on site to an absolute minimum. If you require extra support, please book an extra adult on, via the booking system
- Please do not book on to this session if you or anyone in your family group is shielding, is in a vulnerable category or is isolating due to the NHS Track and Trace
- Do not attend this session if you or anyone in your household has any of the Covid symptoms; temperature above 37.8, a persistent cough or loss of smell or taste.
- On arrival to the session you will be asked to complete a covid form or use the QR code.
- We have 2 handwashing stations for your use in the woods.
- Please observe social distancing between the family groups whilst on the site and not congregate in groups of any more than 6.

### REFUNDS AND CANCELLATIONS

Once tickets are confirmed they cannot be exchanged or refunded for any reason including reasons Covid related. We may however be able to resell your tickets on your behalf. Please contact Ruth via email [fruitsoftheforest16@gmail.com](mailto:fruitsoftheforest16@gmail.com) or via the Facebook page to advise. If successful we will refund the booking value less the booking fee /administration fee.

This session may be cancelled at very short notice if the forest school leader becomes ill or has to isolate due to the NHS track and trace in this instance a refund will be issued, minus the booking fee. If the session is cancelled at short notice, we apologise for the inconvenience caused.

An event will only be cancelled in the event of extreme weather conditions ie high winds, thunder storms, snow/ lack of take up, a tightening of the lockdown restrictions/ Track and Trace or events beyond our control.

In the event that a decision is made to cancel an activity all participants and parents/guardians will be informed at the earliest opportunity and payment will be refunded, with the exception of an admin fee charged that may be made by the booking agent.